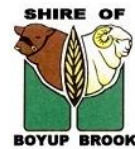




BOYUP BROOK MEDICAL SERVICES

Dr Mildred Chiwara 473458PX
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To the community of Boyup Brook

As you know we are currently working with one doctor and the practice is very busy. We are advertising for a new doctor and I would like to ask that you please be patient with us as we work towards this goal.

Recently there has been an increase in the number of scripts requested. (This is partially due to going from two doctors to one). Although in the past you may have been able to obtain scripts from the practice without seeing a doctor, the decision to request that you attend a consultation to renew your scripts is based purely on clinical decisions in particular where you have not seen a doctor or attended this practice in the last 6 months.

Most routine scripts have repeats for 6 months. It is best practice that patients attend a consultation with the doctor every 6 months to evaluate for any side-effects, to check on your progress or to see if other medications may be more appropriate.

This practice and Dr Mildred take your health very seriously and endeavour to ensure that every aspect of your health care is taken into account, and that you are ultimately getting the best possible health outcomes.

If you need to renew your script urgently, we will endeavour to get you an appointment as quickly as possible.

Please note: For bulk billed patients, you will be bulk billed. For private patients, if your appointment is for a script only then you will be bulk billed. It will be at the doctor's discretion if you are billed for any other issues raised.

Thank you for your time.

Kind regards

Janette Kuypers
Practice Manager